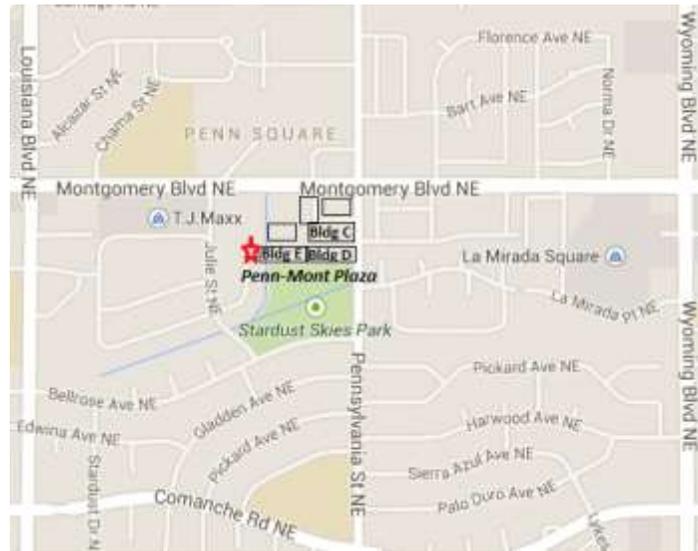


**Directions to our ALBUQUERQUE office: 7520 Montgomery Blvd NE, E15**

Our office is located within Penn-Mont Professional Plaza, on the southwest corner of Pennsylvania and Montgomery. Pennsylvania is just east of Louisiana and west of Wyoming. We are in building (E) toward the west end of the parking lot, Suite 15.



**Directions to our RIO RANCHO office: 1350 Jackie Rd SE, Ste 103**

Worth Hearing Center Rio Rancho is located near 528 and Meadowlark. Head North on 528 from Paseo Del Norte. Turn right on Meadowlark and make your first right onto Jackie Rd. Worth Hearing Center will be on your left (east) side at 1350 Jackie Rd. SE, Suite 103.





Dear Patient,

We at Worth Hearing Center would like to thank you for scheduling your appointment with us. Our Practice was founded in 1999 and our providers have over 100 years of combined experience. What that means to you as a patient is that you will be working with experienced professionals who will give you expert advice, exceptional value and service, and if necessary extraordinary technology. We know that healthcare is important to you so we are glad that you have chosen us to help you with your hearing needs.

If you plan to use insurance, we recommend that you check with your insurance provider for hearing benefit coverage. If you know ahead of time that this visit will not be covered through your insurance, we can offer you a discount on the day of your visit.

**Scheduled Appointments:** If you cannot make your scheduled appointment, you must call us at least 24 hours in advance to let us know. This allows us enough time to offer your appointment to another patient. Failure to provide at least 24 hours notice counts as a missed appointment.

**Missed Appointments:** Missed appointments will be documented in your record with us. If you miss more than one appointment you will no longer be able to schedule another appointment.

**Late Arrivals:** Late arrivals will be documented in your record with us and are equivalent to a Missed Appointment. If you arrive more than 10 minutes late for your scheduled appointment you will be given one of the following options:

- You may reschedule the appointment
- Wait for a same-day opening in the schedule, that will permit the scheduled work to be completed or
- If possible a portion of the scheduled work will be completed during the remaining appointment time but may require an additional appointment to complete the services. If insurance is being billed, this may result in separate insurance claims being filed. Self-pay may be collected at each appointment.

**If you have any questions about the Cancellation, No Show and Late Arrival Policy, please speak with any of the staff.**

Because this is your first appointment with us, we have included a patient information form, Financial Policy, Consent forms, and HIPAA notice. Please complete both sides of the enclosed forms and bring them with you the day of your appointment. Your appointment is scheduled on,

Date: \_\_\_\_\_ Time: \_\_\_\_\_ Check In Time: \_\_\_\_\_

In our: Albuquerque \_\_\_\_ Rio Rancho \_\_\_\_ office.

On the back of this letter we have included a map to our office. We hope that this will assist you in finding our facility. If you need other directions or are having trouble finding us, please call our **Albuquerque office at 505-872-4327** or **Rio Rancho office at 505-206-5888**. Again, we appreciate your confidence in us and we are looking forward to seeing you!