

Bailey Sparkman

📁 Employment History

Barista/Barista Trainer at Starbucks, Rio Rancho

July 2019 — Present

As a barista I am responsible for making connections with customers, cleaning and prepping items throughout my shift, and most importantly crafting coffees for customers! I was promoted to a barista trainer on October 2020 and I am now responsible for new partners and their on-boarding experiences here at Starbucks as well.

- Served as a positive and enthusiastic team player.
- Promoted a positive public image for the company and worked to control the dissemination of information.
- Worked to represent the company in a positive and enthusiastic manner.
- Served as a friendly, hardworking, and punctual employee.
- Quickly and accurately handled financial transactions of all types.
- Trained new employees on store policies and procedures.

Registered Behavior Technician at Pegasus Therapy, Albuquerque

October 2020 — June 2021

As a registered behavior technician, I have gained a skill set in identifying the functions of behavior, behavior management, token economies, differential reinforcement, data collection and many others. As a RBT I have to think on my feet and keep up with my clients as we go throughout our session.

- Organized and prioritized work to complete assignments in a timely, efficient manner.
- Worked in collaboration with other team members to achieve success.

Crew Member at Keva Juice, Albuquerque

October 2017 — June 2019

At Keva Juice I was a key holder and shift leader. I made smoothies, served customers, cleaned throughout my shift. As a key holder I was responsible for counting the registers at the end of every shift, handling any issues with customers, and making sure my team members were doing well throughout their shifts.

- Helped to increase customer return rates by providing excellent customer service at all times.
- Handled food with sanitation and safety in mind.

Crew Member at Bahama Bucks, Albuquerque

May 2016 — May 2017

At Bahama Bucks I handled cash, made snow cones and smoothies, prepped food and material, as well as cleaned throughout my shift. I communicated with team members and management during my shifts.

🎓 Education

Speech and Hearing Sciences, Arizona State University,

May 2022

I am expected to graduate in Spring 2022 with my SHS degree. I currently have a 4.0 GPA in both core and elective courses as well as receiving Dean's list multiple times.

Integrated Studies, Central New Mexico Community College,

April 2019

I received my Associates of Integrated Studies with honors, from CNM in April 2019.

High School Diploma, Rio Rancho Cyber Academy

May 2017

Details

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Skills

Customer Service

Microsoft Office

Behavior Management Skills

Interpersonal Communication Skills

Highly organized and efficient

Active Listening

Ability to Work in a Team

Time Management

Languages

English
